



TERMS OF SALE AND USE OF THE WEBSITE

1. SCOPE

These Terms and Conditions (hereinafter the "Conditions") govern the relationship between the MYCONCIERGERIE Company A VELIZY, limited liability company with capital of 10 000 euros, whose head office is located 22 avenue de Provence in Vélizy-Villacoublay (78140), registered under number 521 894 626 RCS Versailles (hereinafter "MYCONCIERGERIE") and purchasers or users (hereinafter referred to as "Customer") products and services available at <http://www.myconciergerie.fr/en> (hereinafter the "Site") or single users of this site.

2. GEOGRAPHICAL AREA

The MYCONCIERGERIE sales offer is valid only for the provision of services or delivery of goods in the town of Vélizy-Villacoublay and the surrounding communities. Any order of goods or services outside this geographical area is subject to the express prior consent of Myconciergerie.

3. CAPACITY

MYCONCIERGERIE recalls that under Article 1124 of the Civil Code, unemancipated minors are incapable of contracting. Therefore, all orders must be placed by a major with the ability to contract.

In any event, MYCONCIERGERIE will not in any way responsible for any order and its consequences went through an unemancipated minor.

4. SUBSCRIPTION

Access to services of MYCONCIERGERIE is subject to a subscription. Pricing conditions subscriptions are available online at www.myconciergerie.fr/catalogue/offers. They can be modified at any time. The applicable conditions are those in effect at the time of subscription of the subscription. They can be modified at any time by MYCONCIERGERIE, and come into force upon renewal of the subscription of the Customer, provided they have been made available to the Customer at least three months in advance.

Unless otherwise provided in the subscription contract, subscriptions are taken out for a period of twelve months, and are renewable for periods of twelve months unless terminated by one party at least three months before the end of the contractual period.

When subscriptions are taken out by a corporation, the subscription agreement determines the number of individuals eligible for services MYCONCIERGERIE under this subscription.

5. MANDATE

The Client is informed and agrees that MYCONCIERGERIE acts as introduce business on behalf of the goods or service suppliers providers offered on the Website. Accordingly, the contract of services or purchase of services is made directly between the customer and the provider or supplier, as applicable.

The general sales conditions of each provider must be expressly accepted by the Customer to the validity of each order, in addition to those of MYCONCIERGERIE. The provisions of these terms are only supplemental.

6. CONTROL

6.1 ACCESS TO ONLINE SERVICE

To access the online ordering services MYCONCIERGERIE, each customer must register. When a customer has subscribed to the service MYCONCIERGERIE, and the subscription expects earnings of subscription will be extended to multiple users, each user will be deemed to be a customer, and have a personal account. Customer agrees:

- Provide accurate, current and complete information about himself as requested in the creation form of "client account" of the Site (such information being hereinafter referred to as the "Registration Data");
- Maintain and promptly update via the Site, its Registration Data to keep it accurate and complete.

In the event that the Customer provides false, inaccurate, not current or incomplete, MYCONCIERGERIE has the right to suspend or terminate the order and refuse, immediately and in the future, access to all or part of service online order MYCONCIERGERIE.

The password created by the Customer at the time of the creation of his "client account" and its identifier (the "Identification Elements") are personal and Customer agrees not to disclose them.

When a customer has subscribed to MYCONCIERGERIE on behalf of multiple users, the identifying elements for each account can only be communicated to the subscription holder. In this case, however, the customer is informed that MYCONCIERGERIE communicate to the owner of the subscription anonymous data for statistical character on the use of his account.

The Client is solely responsible for the use which, by his act, could be achieved in his "client account" by a third party who had obtained his identification elements.

MYCONCIERGERIE reserves the right to suspend the order and the "client account" when using identification elements by a person other than the Client, or simultaneous use by multiple people own identification elements to the Customer, to regularize the situation. Similarly, MYCONCIERGERIE reserves the right to suspend immediately, automatically and without compensation or prior formality, any order in case of violation of these Terms, including, but not limited to, by reason of any act of piracy, d use or attempted use of data in violation of laws and regulations (fraudulent entry into a computer system, fraudulent alteration of data from a computer system or any of the offenses under articles 323-1 to 323-4 of the criminal Code).

6.2 PROCESS CONTROL LINE

6.2.1 Terms

When the Customer places his order online, it can be registered on the site if the Customer has clearly identified by filling out the mandatory particulars of order, marked with an asterisk (*).

6.2.2 Validation / Confirmation

Every order is full acceptance of these Terms of sale and use of site, and general terms and conditions of the provider concerned.

It is the Customer to select the Site products or services they wish to order. It then validates the details and the total price of the order.

Throughout the online ordering process and until the confirmation of the order by the customer, it has the opportunity to go back to correct any errors of data entry. Customer must finally confirm the order.

After confirming the order, the customer receives an acknowledgment email from order receipt. MYCONCIERGERIE therefore invites the Customer to check his email. In this respect, it is the responsibility of the Client to ensure that the coordinates he provided when ordering are correct and allow him to receive confirmation of his order. In the event that the Customer does not receive this confirmation, it is responsible for contact MYCONCIERGERIE.

In no event shall MYCONCIERGERIE not be accepted if the customer does not receive confirmation of the order because of a mistake made in his capture of contact information. Orders from MYCONCIERGERIE are final. They will never be reimbursed or to be canceled, except the case referred to in Article 12 of the General Conditions.

No sending in against-refunding will be accepted for whatever reason.

6.2.3 Technical Incidents

In case of technical problem preventing the processing of the customer order, it will be canceled. If it has been taken into account, the payment will be canceled and / or returned. The refund is made by credit to the account of the Client who performed the original transaction. A confirmation is sent by email to the Client.

6.2.4 Suspension

MYCONCIERGERIE reserves the right to suspend any order from a customer with whom there is a dispute over payment of a previous order, pending the settlement of this prior control, and that whatever the operating mode and / or payment.

6.2.5 Signature and Proof

In all cases, the online provision of credit card numbers and / or the confirmation of the order shall be evidence of all of said control in accordance with the law of 13 March 2000. This validation is worth signature and acceptance of operations at the Site.

6.2.6 Payment

Orders are paid, at the option of the Customer, either directly to a claimant in receipt of the order or upon execution of government business, or online by credit card (Eurocard, Visa, Carte Bleue, Mastercard).

At the time of the order, when the Customer must enter his credit card number and expiry date thereof, it will not be on the site of MYCONCIERGERIE but the bank's network.

These numbers are never known or stored by MYCONCIERGERIE.

After verification and approval of the bank, the customer automatically returns to the MYCONCIERGERIE site to continue shopping safely.

The flow rate of the card is done immediately after the confirmation of the order.

Given the provisions of Article 4 above, the Customer is informed that the amounts collected by the MYCONCIERGERIE are in the name and on behalf of the provider.

7. TREATMENT OF CONTROL

Orders are processed after validation MYCONCIERGERIE, within the time specified on the website for each product or service. If unable to meet the deadline stipulated on the Site MYCONCIERGERIE undertakes to inform the Client as soon as possible by phone, mail or letter and offer the Customer a command processing time. The Customer shall have the right to accept or reject this new deadline. If he refuses, the order will be canceled and will be refunded in full.

8. PRICE AND PAYMENT

All orders are payable in euros. The applicable prices are those in effect at the date of order. MYCONCIERGERIE reserves the right to change prices at any time. The total invoice price is the price of the ordered products, as well as participation in shipping costs of the order according to the rates in effect at the date of confirmation thereof by the Client. VAT is charged, if any, at the rate applicable on the date of invoicing.

Payments can only be made in euros.

Any delivery or provision of services will result in the issue of an invoice. In case of delayed payment, the amount due will result in a default interest equal to five times the legal interest rate, plus € 300 application fee.

The Client is solely responsible for obtaining all authorizations of imports in case of delivery outside of France, and the payment of all customs duties and other taxes that may apply.

9. TRANSFER OF OWNERSHIP AND RISK

The ownership of the goods ordered is transferred to the purchaser on the day of full payment.

The customer bears the risks from the delivery of the ordered items.

10. MYCONCIERGERIE OBLIGATIONS

As stipulated in Article 4 above, MYCONCIERGERIE acts only as a business provider, and each service provider contract or sale of a product is made directly between the customer and the provider.

As a result, relations between the Customer and the service provider are subject to the general terms and conditions of the provider, also available on the website.

In case of difficulty in performing a service or a product order, the Customer may initiate prosecution against MYCONCIERGERIE after the exhaustion of all remedies against the service provider. In any event, the responsibility MYCONCIERGERIE is limited to the price paid by the customer for subscription during the twelve months preceding the event in question.

11. OBLIGATIONS OF THE CUSTOMER

The Customer agrees not to contact or request the intervention of a service provider with which it has been contacted by MYCONCIERGERIE without using the site MYCONCIERGERIE. Otherwise, it will indemnify MYCONCIERGERIE for direct and indirect damage suffered as a result, with a minimum of € 1,000.

12. RIGHT OF WITHDRAWAL

The Retail Client has a period of ten days from the receipt of the goods ordered, to exercise his right of withdrawal. MYCONCIERGERIE agrees to refund the price of the goods ordered within 30 days from the date of receipt of the claim. Customer must return the order with an invoice and a RIB (bank details) in its original packaging, by mail to the following address:

MYCONCIERGERIE, 22 avenue de Provence in Vélizy-Villacoublay (78140).

return of products ordered costs are to the Customer.

It is recommended that the Customer return the order by registered letter with acknowledgment of receipt. The risk of loss, damage or theft of the products when they return to the company by mail MYCONCIERGERIE are the Customer.

However, it is clear that, pursuant to articles L. 121-20-2 and L.121-20-4 of the Consumer Code, this option is ruled out for:

- The provision of services if performance has begun, with the consumer's agreement, before the end of the period of seven days;
- The supply of goods or services whose price is dependent on fluctuations in the financial market rates;
- The supply of goods made to the consumer's specifications or clearly personalized or which, due to their nature, can not be returned or are liable to deteriorate or expire rapidly;
- The supply of audio or video recordings or computer software that have been unsealed by the consumer;
- The supply of newspapers, periodicals or magazines;
- The supply of consumer goods produced in the place of residence or work of the consumer by distributors making frequent and regular rounds;
- The provision of accommodation, transport, catering or leisure to be provided on a date

or at specified intervals.

13. CONFIDENTIALITY

All documents provided or disseminated by the company MYCONCIERGERIE remain the property of the latter and therefore can not be disclosed, even copy by the Client or its users to third parties for any reason whatsoever.

14. PERSONAL DATA

In case of accidental collection of personal data relating to minors, individuals holding parental authority with regard to the minor can oppose their conservation. The information and personal data that is collected when orders are needed to manage them, to secure means of payment and commercial relations pertaining to orders.

15. MANAGEMENT CONTROLS AND SECURITY OF PAYMENT

The information entered on the order form is intended for MYCONCIERGERIE and its affiliates and subcontractors. Their treatment has the purpose of management and validation of the customer order.

According to the law of 6 January 1978, the customer has at any time the right to access, rectify, and delete personal data concerning contained in these files. Just do it for exercise in right to demand MYCONCIERGERIE stating its full name, email address and, if possible, its customer references, directly on the Website in the "Contact" or by mail to following address:

MYCONCIERGERIE, 22 avenue de Provence in Vélizy-Villacoublay (78140)

16. INTELLECTUAL PROPERTY

All elements of the site MYCONCIERGERIE, whether visual or audio, including the underlying technology, are protected by the provisions of the Code of intellectual property. They are the exclusive property of MYCONCIERGERIE.

17. DISPUTES

Any dispute concerning the interpretation and enforcement of these will be the jurisdiction of the Commercial Court of Versailles, where the Client is a professional.